

## RhythMix Policies

We are always striving for improvements at our gym. We would greatly appreciate your cooperation and understanding as we strongly enforce the following rules and policies in order to provide your child with the best, most organized and disciplined atmosphere. Some of these rules you may have heard before, and others may be new policies. Please take the time to familiarize yourself with the following RhythMix rules and policies:

- **All parents MUST register** with your current email address on our website ([www.rhythmixinc.com](http://www.rhythmixinc.com)) in order to receive all the gym news, updates and reminders. All of the above will be notified via email (as well as posted to the website), so please check this frequently (check spam folder as well, add the email to your safe list). We will not be responsible for you missing an announcement if you did not check your email or the website.
- **Dress code:** Each gymnast must wear a black leotard (or tight tank top), shorts/leggings and clean white socks (or ½ toe shoes for Levels 4-9). It is recommended to have an extra layer of clothing in case your child gets cold. Hair must be pulled back into a ponytail or bun, and absolutely no hanging jewelry may be worn (stud earrings are okay). Hair down and hanging necklaces/earrings will not be allowed.
- **Arrive on time to class:** Being more than 5 minutes late takes away warm up time from the gymnasts (which may lead to injuries). Tardiness also disrupts the coach and the rest of the gymnasts trying to participate in the class.
- Levels 4-9 gymnasts must have their own equipment (rope, hoop, ball, ribbon, clubs) and all must be brought to each practice (unless otherwise stated). No excuses.
- All questions/comments/concerns that you wish to address to Valery or other coaches, please do so OUTSIDE of practice time. They are always available after classes and via email ([rhythmix06@gmail.com](mailto:rhythmix06@gmail.com)). Stopping coaches in the hallway during practice time takes away their attention from the gymnasts and creates the situation where classes are left unattended. This has been a noticeable issue, and we need your cooperation with this!
- **Session payments:** RhythMix accepts Visa/MasterCard/Discover, cash, QuickPay, and personal checks made payable to RhythMix. A 2.5% fee will apply on all credit card transactions. A \$25 fee will apply to any bounced checks. A \$30 late fee will apply to any payments not received by the due date of each session. We will not grant deductions for missed classes. The full payment amount is due on or before the due date stated at the beginning of each session, absolutely NO EXCUSES. Requests to withdraw from the program have to be made directly to Valery; refund requests received less than two business days prior to a program will only be issued for medical reasons or unforeseeable circumstances.
- **Make-up classes:** Typically we allow 2 make up classes per session. These must be arranged and approved on an individual basis with Valery (phone or email). Please keep in mind that when your child comes in for a make-up class with a different group, they will not get special individual attention and your child will be expected to follow the lesson plan for that class on that day.

Please understand that the above rules/policies have been instated in order to ensure your child's safety and to guarantee the best experience for your child at RhythMix. All of the coaches at RhythMix put their time, experience, knowledge and soul into achieving the best outcomes and results for your child.

RhythMix Administration